



ePACA Portal - First Time Users for New License or Complaint Submissions

If you've never logged in to the ePACA Portal, you will first need to get a USDA eAuthentication account.

Go to the eAuthentication registration page at:

<https://www.eauth.usda.gov/eauth/b/usda/registration>

- Choose "Customer", Click "Continue" button, follow the instructions to submit the required information (email);
- You will receive an e-mail to activate your eAuth account. Once you've activated your eAuth account, you can login to the ePACA Portal with your username and password.

New Business Entity Registration

1. Login to the USDA eAuthentication page by entering your User ID and password, and clicking on the LOGIN button.

****Use the Google Chrome web browser when using the ePACA Portal.**

If you do not have Chrome on your computer, you can download it here:

<https://www.google.com/chrome/>

Go to the ePACA Portal website at this link: <https://apps.mrp.usda.gov/epaca>

The screenshot displays the USDA eAuthentication Login interface. At the top, the USDA logo and 'United States Department of Agriculture USDA eAuthentication' are visible. Below the header, there's a navigation bar with links like Home, About eAuthentication, Help, Contact Us, and Find an LPA. The main content area is titled 'eAuthentication Login'. On the left, a 'Quick Links' sidebar includes options like 'What is an account?', 'Create an account', 'Update your account', and 'Administrator Links'. The central part features a 'LincPass (PIV)' section with a 'CLICK HERE TO LOG IN WITH YOUR LincPass (PIV)' button. To the right, the 'User ID & Password' section contains input fields for 'User ID' and 'Password', a 'REGISTER' button, and a 'LOGIN' button (which is circled in red in the original image). Below these sections, a 'WARNING' box states: 'Upon Login You Agree to the Following Information: You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this'.



2. You will see a screen to “Add Entity to your account.”

If you have never held a PACA license, select “No” for the first question and enter:

- Name of Business
- City
- State

Add Entity to your account

To associate your account with an entity, please, fill in the form below. All fields are mandatory.

Do you currently or have you ever held a PACA license?*

Yes

Please enter your ePACA ID*

Enter ePACA ID

We will use that to associate your account with the corresponding Entity.

Submit

3. You will then be brought to your ePACA Portal business page, where you can access online services to submit a new license application or file a complaint.

USDA United States Department of Agriculture
Agricultural Marketing Service

Welcome to ePACA

[Report a Violator](#)

The Perishable Agricultural Commodities Act (PACA) establishes a code of fair trading practices covering the marketing of fresh and frozen fruits and vegetables in interstate and foreign commerce. The PACA protects growers, shippers, distributors, retailers, and others who deal in those commodities by prohibiting unfair and fraudulent practices.

[Visit our website](#)

[Frequently Asked Questions](#)

Contact PACA: 1-800-495-PACA
Option #1 National License Center
Option #2 Good Delivery Hotline
Option #3 Eastern Regional Office, Fredericksburg, VA
Option #4 Central Regional Office, Fort Worth, TX
Option #5 Western Regional Office, Tucson, AZ
Option #6 Misbranding

Licensing

Firms You Are Affiliated With [Add](#)

Business Name	License No.	License Status	Forms	License Certificate
TEST ePACA Business Name		Non Licensed	Submit New Application	

Complaints

[Now](#)

Complaints Filed on Behalf of Customer

File Number	Complainant Name	Respondent Name	Complaint Type	Region	Claim Amount	Date Filed
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Complaints Filed Against Customer